



Chesterfield County, Virginia Emergency Communications

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Summary and Analysis of Internal Affairs Complaints filed at the Chesterfield Emergency Communications Center

September 1, 2010 through August 31, 2011

Number of Complaints	Shift	Types of Complaint	Disposition	Founded/Unfounded
1	Days	Releasing Confidential Information	Letter of reprimand/disciplinary leave without pay	Founded
1	Eves	Violation of County Code of Ethics	LOR/eight hours pay docked in lieu of using sick leave/required to provide a doctor's note for a period of six months	Founded

During the review of the Emergency Communications Center (ECC) complaint files for any incidents of an internal affairs nature for the time frame of September 1, 2010 through August 31, 2011 there were two (2) founded incidents fitting the category of an internal affairs incident.

The first incident involved the releasing of confidential information. The ECO felt the homeowner had a right to know this information; the ECO was subsequently disciplined for violating ECC policies.

The second incident involved an ECO calling out sick when he/she was not sick (out of town and not able to report to work on time); intentionally not reporting to work and violation of County Code of Ethics.

There have been no further incidents of an internal affairs nature for the above time frame. We believe this is in part due to the ECO's being aware of what is expected of them and adhere to a high standard of professionalism.